

Australian Government Australian Transport Safety Bureau

# Incorrect configuration involving Embraer E190, VH-UYI

Near Honiara International Airport, Solomon Islands on 23 February 2024



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Postal address:	GPO Box 321, Canberra, ACT 2601
Office:	12 Moore Street, Canberra, ACT 2601
Telephone:	1800 020 616, from overseas +61 2 6257 2463
	Accident and incident notification: 1800 011 034 (24 hours)
Email:	atsbinfo@atsb.gov.au
Website:	www.atsb.gov.au

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#### Addendum

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# **Investigation summary**

## What happened

On 23 February 2024, an Alliance Airlines Embraer E190-100 aircraft, registered VH-UYI, was operating a scheduled passenger flight, IE700, on behalf of Solomon Airlines, from Honiara, Solomon Islands to Brisbane, Queensland. On board were the captain as pilot monitoring (PM), first officer as pilot flying (PF), 2 cabin crew and 66 passengers.

Prior to conducting the *Before-start* checklist, the left seat pilot (captain) was required to set the aircraft's speed mode selector, with flight management system (FMS) mode recommended. While the crew's intention was to depart in FMS speed mode, undetected by either flight crew, this step was omitted, and the speed selection remained in manual mode.

As the aircraft was climbing through 1,200 ft, vertical flight level change (VFLCH) mode engaged in the FMS. Once in VFLCH, the flight director (FD) commenced targeting the manual target speed which, at that time, was 125 kt.

Over the next 20 seconds, the aircraft's speed gradually reduced and the pitch gradually increased to target the manual speed. Detecting that the aircraft was not accelerating, the PM assessed there was too much drag on the aircraft and retracted one stage of flap. The flap retraction resulted in a visual low airspeed cockpit alert.

Shortly afterwards, the crew detected the speed mode was incorrectly set, and changed the speed mode to FMS mode, at which time the aircraft commenced accelerating to the correct target airspeed.

## What the ATSB found

The ATSB determined that the left seat pilot (captain) unintentionally left the speed selection in manual mode instead of flight management system mode with no manual speed set. The manual speed mode selection was not detected by either flight crew member, resulting in the aircraft decelerating after VFLCH mode engaged.

While the captain was monitoring traffic, weather and making a radio broadcast, the first officer was not effectively monitoring the airspeed and as a result, did not initially detect the aircraft decelerating. Having assessed that the low airspeed was due to excessive drag, the captain retracted one stage of flap while below the minimum flap target speed, resulting in the aircraft entering a low-speed state.

Alliance Airlines' standard operating procedures manual (SOPM) included a step of initially selecting the speed knob to 'manual' in its pre-flight procedures, despite that mode very rarely being used for take-off. This increased the risk of flight crews departing with the manual speed mode unintentionally selected. The ATSB also identified that Alliance's right seat pilot shutdown flow was undocumented and not in accordance with the manufacturer's guidance.

Additionally, Embraer's airplane operations manual was inconsistent with its standard operating procedures manual in regard to setting the speed knob to manual in the *Before start* procedures.

Likely due to a training deficiency, Alliance Airlines flight crews' conduct of the *Before start* procedures and *Pre-take-off brief* review were not being performed effectively to ensure the speed selector knob was correctly set and checked, which increased the risk of a low-speed event after take-off.

A review by the operator of flight data found that in 112 flights operated over a 30-month period, flight crew had also not selected, or detected, the speed selector knob in manual mode prior to commencing the take-off run. In 76 of these events, flight crew were changing the speed selector knob setting during the take-off run, increasing the risk of distraction during a critical phase of flight.

## What has been done as a result

Action was taken by Alliance Airlines to address the safety issues identified in this investigation, including:

- E190 SOPM pre-flight procedures have been amended so the left seat pilot selects FMS mode to mitigate unintentionally departing in manual speed mode.
- The practice of the right-seat pilot setting manual speed and 80 knots during the after-shutdown flow will be discontinued. Recurrent training and check events will reinforce compliance with the correct procedure.
- Training and procedural guidance to reinforce the correct setting and verification of the speed mode selector knob is being enhanced. Flight crews will receive targeted refresher training through a dedicated simulator training module, emphasising correct procedural discipline for conducting pre-take-off reviews.
- Flight crews will receive targeted instruction emphasising that no adjustments to the speed selector knob are to be made during the take-off roll. This will be reinforced during initial, recurrent and line check assessments. Compliance with this policy will be monitored through the collection and analysis of flight data and will be assessed during recurrent simulator training and annual line proficiency checks.

Proactively, Alliance Airlines has also:

- Issued an article to flight crew highlighting that at the completion of the before start duties, the left seat pilot should apply the technique of selecting 'TOGA, TARA, SPEED', followed by confirmation of the relevant modes and settings on the primary flight display, prior to calling for the completion of the *Before start* checklist.
- Advised that a dedicated training module will be incorporated into recurrent simulator cyclic training exercises commencing 1 January 2025. This module will include a review of this occurrence, its root cause, and a reinforced focus on correct procedures and techniques to prevent reoccurrences.
- Advised that during recurrent line check events, there will be an added emphasis on reviewing and ensuring adherence to the correct procedures and techniques.

Finally, Embraer advised that it proposes to align the contents of the AOM and SOPM in the first half of 2025, likely removing reference to selection of manual mode in the *Before start* procedure.

## Safety message

This incident highlights how important continuous attention to the modes displayed on the primary flight display is to situation awareness.

An ICAO safety advisory on *Mode awareness and energy state management aspects of flight* <u>deck automation</u> stated that loss of mode awareness and mode confusion have been identified as factors in several major accidents around the world. Further, that mode confusion can often result in flight crews' mismanagement of an aircraft's energy state, such as the low-speed state that occurred in this incident. The circular recommended that at any time an aircraft does not follow the desired vertical or lateral flight path, or airspeed, flight crew should adapt the level of automation to the task and/or circumstances, or revert to hand flying or manual thrust/throttle control, if required.

The circular also identified inadequate training and system knowledge as a key factor contributing to mode confusion. In this case, training in quick identification of mode indications, including speed display colours during pre-take-off checks, would reduce the likelihood of a similar incident occurring.

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## The investigation

Decisions regarding the scope of an investigation are based on many factors, including the level of safety benefit likely to be obtained from an investigation and the associated resources required. For this occurrence, a limited-scope investigation was conducted in order to produce a short investigation report, and allow for greater industry awareness of findings that affect safety and potential learning opportunities.

### The occurrence

On 23 February 2024, an Alliance Airlines Embraer E190-100 aircraft, registered VH-UYI, was operating a scheduled passenger flight, IE700 on behalf of Solomon Airlines, from Honiara, Solomon Islands to Brisbane, Queensland. On board were the captain as pilot monitoring (PM), first officer as pilot flying (PF),<sup>1</sup> 2 cabin crew and 66 passengers. The flight was scheduled to depart at 1400 local time, but due to several delays (see the section titled *Pre-departure delays*), departed at 1507.

As the crew were preparing the aircraft, the captain identified that they were likely to encounter a thunderstorm on the track of the planned standard instrument departure (SID). The captain advised that, in order to avoid it, they suggested to the first officer that they conduct a visual departure. However, the first officer reported being 'comfortable' with the weather and advised their preference to fly the SID, which was then agreed. The SID required that the aircraft initially climb to 1,000 ft, then conduct a 180° left turn to intercept the outbound track.

The operator's *pre-flight* procedures required the left seat pilot (LSP) (captain) to set the speed knob to manual mode (see the section titled *The operator split the Before start procedures between Pre-flight and Before start procedures*). This resulted in a target speed setting of 80 kt.

Prior to conducting the *Before start* checklist, the LSP was then required to action the *Before start* flow<sup>2</sup> which again included setting the speed mode, with the flight management system (FMS) mode recommended. While the crew's intention was to depart in FMS mode, undetected by either flight crew, this step was omitted, and the speed mode selection remained in manual.

The flight crew then configured the aircraft for a flap 4 take-off (see the section titled *Flaps*) due to the warm, humid conditions and the 2,200 m long runway. The PF armed take-off (TO) mode (see the section titled *Vertical modes*) in the FMS. In that mode, the flight director (FD) (see the section titled *Flight guidance control system*) displayed a pitch attitude for the crew to manually follow during rotation and the initial climb.<sup>3</sup>

The PF then commenced the take-off, selecting TOGA<sup>4</sup> power. After the aircraft rotated, the aircraft's controller logic (see the section title *Controller logic*) automatically changed the target speed from 80 kt to  $V_{1,5}$  which was 125 kt. That change in target speed was displayed on the primary flight display (PFD) (in cyan) but was not detected by either flight crewmember.

<sup>&</sup>lt;sup>1</sup> Pilot Flying (PF) and Pilot Monitoring (PM): procedurally assigned roles with specifically assigned duties at specific stages of a flight. The PF does most of the flying, except in defined circumstances, such as planning for descent, approach and landing. The PM carries out support duties and monitors the PF's actions and the aircraft's flight path.

<sup>&</sup>lt;sup>2</sup> A flow is the basic methodology for running through system checks and setup of the aircraft in varying phases of flight. A flow is meant to be a muscle-memory way to set up the aircraft. Flows are memorised and seen as a quick way to run through all the important checks of an aircraft.

<sup>&</sup>lt;sup>3</sup> Rotation: the positive, nose-up, movement of an aircraft about the lateral (pitch) axis immediately before becoming airborne.

<sup>&</sup>lt;sup>4</sup> TOGA power: Take off/Go around power – During take-off, pressing the TO/GA switch or advancing the thrust levers to the TO/GA position will command the engines to increase their RPM to the calculated take-off power setting.

<sup>&</sup>lt;sup>5</sup> V<sub>1</sub>: the critical engine failure speed or decision speed required for take-off. Engine failure below V1 should result in a rejected take-off; above this speed the take-off should be continued.

The PF manually followed the FD guidance for pitch attitude and the aircraft maintained an airspeed of about  $V_2^6$  plus 10 kt (144 kt). In accordance with the operator's standard operating procedures manual, the PF engaged the autopilot at about 1,000 ft, and subsequently, as the aircraft climbed through 1,200 ft, vertical flight level change (VFLCH) engaged (see the section titled *Vertical modes*). Once in VFLCH, the FD commenced targeting the target speed, which was 125 kt.

A few seconds later, the aircraft entered a 25° left turn to comply with the SID. At about that time, the PF reduced the power from TOGA power to climb power, and the PM diverted their attention to visually assessing weather on the departure route and monitoring the traffic collision avoidance system for other aircraft. Over the next 20 seconds, the aircraft's speed gradually reduced while the PM made a departure broadcast on the common traffic advisory frequency (CTAF).<sup>7</sup>

The PM recalled that at that stage of the flight the aircraft felt 'draggy'. In response, they looked at the PFD and saw the airspeed indicating around 134 kt and recognised that the aircraft was not accelerating. The PM instructed the PF to 'roll out' of the banked turn, to reduce drag. However, the PF did not follow that instruction, likely due to believing the call to roll out was regarding the weather ahead, which the PF was not concerned about.

The PM recalled further advising the PF 'you're not accelerating', while also being unsure why the aircraft was not accelerating. Knowing that the landing gear was already retracted, the PM retracted flap from 4 to 3 (slats from 25° to 15°) to further reduce the drag. The PF recalled hearing the PM stating that they were selecting flap 3. After the slats were retracted, the speed further reduced to 131 kt and the PF detected the amber pitch limit indicators (see the section titled *Pitch limit indicators*) on the PFD and alerted the PM accordingly.

The PF then decided to change the speed mode from FMS to manual, to manually increase the airspeed. However, when they went to change the speed selector knob, they detected that it was already in manual mode and so changed the selection to FMS mode. This occurred 21 seconds after the flap handle was moved to the flap 3 detent. Once the speed mode was in FMS mode, the aircraft accelerated to the correct target speed of 190 kt.

<sup>&</sup>lt;sup>6</sup> V<sub>2</sub>: The minimum speed at which a transport category aircraft complies with those handling criteria associated with climb following an engine failure. V<sub>2</sub> is the take-off safety speed and is normally obtained by factoring the stalling speed or minimum control (airborne) speed, whichever is the greater, to provide a safe margin.

<sup>&</sup>lt;sup>7</sup> CTAF: VHF radio frequency allocated at an airport for pilots to self-announce their intentions and communicate with one another. It's a basic collision avoidance tool at uncontrolled (non-towered) airports.

## Context

## Flight crew information

The captain and first officer both held an air transport pilot licence (aeroplane) and a class 1 aviation medical certificate. The captain had accumulated 17,000 flight hours, and the first officer had about 13,000 flight hours of experience.

Both crewmembers reported feeling well rested prior to the flight, however, the captain reported feeling 'mentally tired' prior to take-off, following ground-handling and dispatch irregularities and delays.

### Airspace information

Honiara Airport operated a flight information service<sup>8</sup>, with the surrounding airspace being non-controlled. That is, the airspace had no active supervision by air traffic control and pilots were responsible for their own separation from other traffic.

## **Aircraft information**

The aircraft was an ERJ 190-100 IGW, manufactured in Brazil in 2006 and issued serial number 19000053. It was registered in Australia as VH-UYI on 24 January 2022. The aircraft was fitted with 2 General Electric Company CF34-10E5 turbofan engines. It had an integrated avionics system with either 'load 25' or 'load 27' software installed. VH-UYI had load 27 software.

#### Flight management system and manual speed modes

#### Flight guidance control system

According to the E190 maintenance manual, the flight guidance control system (FGCS) has 2 relevant functions:

- flight director (FD) guidance: The FGCS calculates the FD guidance commands that show on the primary flight display (PFD). The FD is selected by pressing a button on the guidance panel (GP).
- autopilot: this sends automatic pitch and roll guidance to the elevator and aileron servos. Its control authority is limited to keep the aircraft within a safe operating envelope. It is engaged by the AP button on the GP.

The aircraft also had an autothrottle, which the operating policy stated should be used during the entire flight, engaged just prior to take-off and disengaged after touchdown or at the pilot flying (PF) discretion.

The avionics pilot guide stated:

When engaged, the A/T system automatically positions the thrust levers to control the aircraft thrust throughout the flight regime. The A/T system keeps the aircraft within the thrust and speed envelopes and controls the engine thrust modes in synchronization with the active FGCS modes.

#### Flight management system

According to the avionics pilot guide, the flight management system (FMS) is:

an integrated system providing data for the cockpit displays and flight control system (FCS). The FMS serves as an aid to performance, flight planning, navigation, database, and redundancy management.

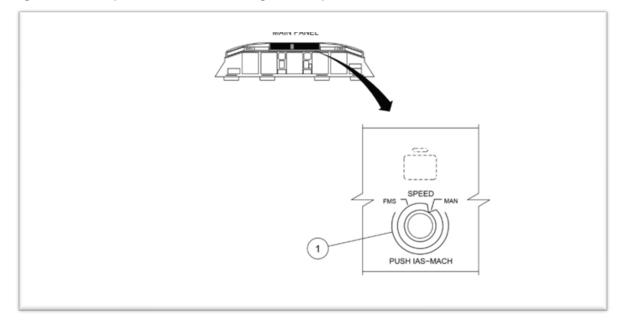
The FMS is used for complete flight planning activities... Once programmed, the FMS gives control outputs to the autopilot system to fly the aircraft along the planned route, both laterally and vertically.

<sup>&</sup>lt;sup>8</sup> Flight information service: A service that provides pilots with advice and useful information such as: meteorological traffic information and aerodrome facilities or hazards.

#### Speed modes

The flight crew had the option of selecting either of 2 speed management modes on the GP – FMS or manual mode (Figure 1).

Figure 1: E190 speed selector knob on guidance panel

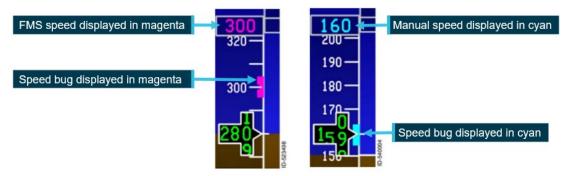


Source: Alliance interim safety report

In FMS mode, the airspeed selection was managed by the FMS. The airspeed was displayed on the PFD in magenta (Figure 2).

In manual mode, flight crew retained responsibility for airspeed control, by selecting the airspeed using the SPEED selector knob, which then displayed the selected airspeed on the PFD (Figure 2). This target speed was used by both the autothrottle and the autopilot. A manual selected airspeed was displayed on the PFD in cyan.

#### Figure 2: FMS and manual speed displays



Example of speed tape showing the different speed modes. FMS mode on the left and manual mode on the right. Source: Honeywell, annotated by the ATSB

Prior to take-off, the pilot entered the required V speeds<sup>9</sup> from the multifunction control display unit (MCDU). These were then displayed on the lower portion of the speed tape.

<sup>&</sup>lt;sup>9</sup> V speeds: take-off reference speeds or V speeds are provided by the manufacturer to assist pilots in determining when a rejected take off should be initiated, and when the aircraft can rotate, lift off and climb.

The operator specified that if manual speed mode was selected for take-off:

- when conducting a take-off in flap 1 to 3 configuration, the airspeed was to be set to final segment speed (VFS), which was the speed to be achieved during the final take-off segment, with landing gear up and flaps retracted
- when conducting take-off in a flap 4 configuration, the airspeed should be set to 175 kt
- when using noise abatement procedures, the airspeed should be set to  $V_2$  +10 kt.

The selection of speed mode was referenced in pre-flight, before-start and shutdown procedures (see the section titled *Mode selection procedures*).

### Vertical modes

The autoflight control system (AFCS) has 11 modes to control the aircraft's flight path. Two modes were relevant to this incident – take-off (TO) and vertical navigation flight level change (VFLCH).

In TO mode, the flight crew fly with reference to the flight director (FD). The flight crew set take-of/go around (TOGA) power and then manually rotate the aircraft to the displayed pitch attitude on the FD to achieve the required airspeed.

When the mode was changed to a mode other than TO, the AFCS will start using the target airspeed as a reference. In VFLCH, the autothrottle holds the thrust lever at the set thrust value and the FD changes the pitch angle to maintain the airspeed at the target airspeed selected on the PFD. According to the operator's standard operating procedures manual (SOPM), VFLCH is the preferred climb mode.

#### Flaps

The E190, has both flaps and slats. With the flap lever in position 4, the flaps extend to 20° and the slats to 25°. Moving the flap lever to position 3 moves the slats to 15°, with the flap position remaining unchanged.

With slats extended, the critical angle of attack (AOA)<sup>10</sup> is increased, enabling the aircraft to operate at a greater AOA. Conversely, once slats are retracted, the critical AOA decreases.

#### Flap retraction – F-Bug

The PFD shows the ideal flap selection speed using a symbol (green dot) on the speed tape. The flap retraction speed is shown using a magenta bug (F-bug). The flap manoeuvring speed is calculated based on the airplane weight and slat/flap setting and does not change with bank angle or turbulence.

The operator's E190 aircraft operations manual (AOM) stated that:

During flap retraction, the next flap setting should be selected when the F-Bug is reached.

The F-Bug calculation is designed to meet minimum safe margins to VFE<sup>11</sup> and shaker speed. A minimum margin of 20% above the stall speed<sup>12</sup> is set for the next flap.

F-bug speeds calculated for the flight, provided by the manufacturer:

Flap lever	4	3	2	1	0
F-bug	154	164	174	184	-

<sup>&</sup>lt;sup>10</sup> Critical angle of attack: as the AOA increases, both lift and drag increase, however, above a wing's critical AOA, the flow of air separates from the upper surface and backfills and eddies, which reduces lift and increases drag. This condition is a stall, which can lead to loss of control and an abrupt loss of altitude if the AOA is not reduced.

<sup>&</sup>lt;sup>11</sup> VFE: maximum flap extended speed: the fastest speed at which an aircraft can fly safely with its flaps extended.

<sup>&</sup>lt;sup>12</sup> Aerodynamic stall: occurs when airflow separates from the wing's upper surface and becomes turbulent. A stall occurs at high angles of attack, typically 16° to 18°, and results in reduced lift.

#### Stall warning protection system

#### Overview

The E190 stall warning protection system (SWPS) is a 2-stage system that warns and protects the aircraft from aerodynamic stall conditions. The first stage warns the pilot of the impending stall by:

- showing a low-speed awareness indication on the airspeed tape
- showing a pitch limit indication on the attitude direction indicator on the primary flight display
- activating the stick shaker motor on each control column results in each control column to shake (simulating the aircraft buffeting).

The second level is an AOA limiter protection system that limits the maximum AOA to a safe value below the predicted aerodynamic stall (preventing a stall).

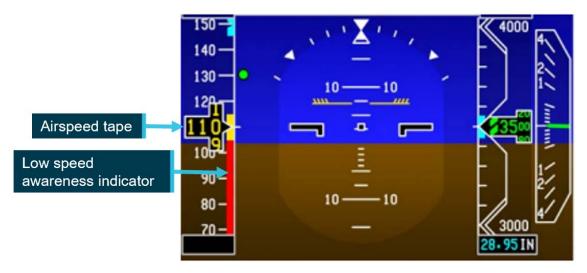
#### Low-speed awareness system

A low-speed awareness (LSA) indicator is displayed along the lower-right side of the airspeed tape (Figure 3). LSA varies with the load factor<sup>13</sup> of the aircraft and the bar position is based on airspeed, aircraft configuration and AOA. The bar rises from the bottom of the tape to show both the calculated stall and stick shaker<sup>14</sup> speed (Vshaker) in 2 coloured ranges:

- the amber range displays from Vshaker to 1.13 x stall speed
- a stall occurs at the top of the red range, when the airspeed drops below Vshaker.

If the speed enters the red range, the stick shaker will activate, and an audible alarm will sound. The speed displayed on the PFD will also change colour to red reverse video.

#### Figure 3: Low speed awareness indicator



Source: Honeywell, annotated by the ATSB

#### **Controller** logic

While in TO mode with the speed control in manual, if the speed set is lower than V<sub>1</sub>, the controller logic automatically increases the speed to V<sub>1</sub>, after the ground-to-air transition.

Further, the aircraft manufacturer and avionics manufacturer advised that the controller logic ensures that the LSA indicator does not allow the selected speed to stay in the red range. If the

<sup>&</sup>lt;sup>13</sup> Load factor: the ratio of the lift of an aircraft to its weight.

<sup>&</sup>lt;sup>14</sup> Stick shaker: a mechanical warning device that vibrates the aircraft's control column when it approaches a stall.

manual speed selected on the guidance panel was in the amber band, the LSA automatically increased the speed to target the top of the amber band.

In this instance, the manual speed target initially increased to 125 kt after rotation and then, due to load effects during the climbing turn, the top of the amber band (and the target airspeed) further increased to 131 kt.

The aircraft manufacturer advised that the aircraft's controller logic would always attempt to avoid unsafe conditions within a given envelope. The protective measures would not stop working unless the limit of conditions were met – in which case they would be announced to the crew by way of speed displayed in amber on the LSA indicator, the activation of pitch limit indicators (PLI) (see the section titled *Pitch limit indicators*) and eventually a stick shaker.

#### Autothrottle low speed protection

When the autothrottle was providing speed control, it would ensure both high and low speed envelope protection. The manual target speed was limited to the minimum maneuvering speed, flap/gear placard speed or the low speed awareness speed. The autothrottle lower speed limit was the greater of the manual speed target or 1.2 the stall speed. When flaps were extended, the autothrottle would maintain 1.2 x stall speed.

However, when the system was in VFLCH mode, airspeed was controlled by the elevator, with the autothrottle targeting a fixed thrust setting and therefore not providing low speed protection. The FD pitch controller providing speed control did not contain low speed protection and targeted the selected target speed on the guidance panel.

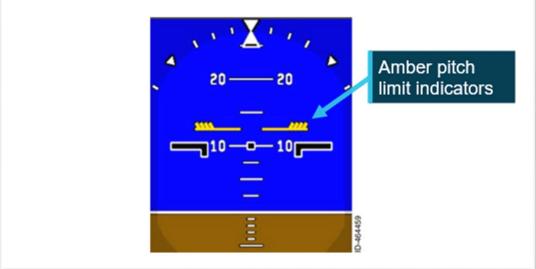
#### Pitch limit indicators

The aircraft's SWPS computed a pitch limit indicator (PLI). This was a 'pitch-based indication of the margin (in degrees) between the stick shaker speed and the current airspeed' (Figure 4). The PLI margin was calculated continuously and displayed on the PFD when the airspeed was less than 1.2 the stall speed.



The PLI indicator is pitch-based. The PLI indicator is displayed with the ollowing conditions:

- When airspeed is higher than 1.2 VSTALL, the PLI is not displayed.
- When airspeed is less than or equal to 1.2 VSTALL but greater than 1.13 VSTALL, the LL is displayed in green.
- When airspeed is less than or equal to 1.13 VSTALL but greater than VSHAKER, the PLI is displayed in amber.
- When the airspeed is less than or equal to VSHAKER, the IPLI is displayed in red.



Source: Honeywell, annotated by the ATSB

## **Operational information**

### Mode selection procedures

The aircraft manufacturer provided operators with an airplane operations manual (AOM) and standard operating procedures manual (SOPM).

Regarding the 2 documents, the aircraft manufacturer stated:

The intention of the AOM is to gather all the information related to the operation of the aircraft, while the Embraer SOP is generated to provide operational guidance (it is 'our way' of operating the aircraft).

Both can be used by the operator, who must produce their own procedures (usually, dealing with mixed fleets) ... Thus, operators can create their SOP using our SOP as a starting point and can add or change some points using information from the AOM, or even mix some internal operational information, but the final set must be approved.

This is a flexibility that operators can take advantage of. However, in all cases, following the instructions of the Embraer AOM/SOP entirely, as well as the operator's SOP, should not lead to undesirable conditions.

As long as the Embraer AOM or SOP is followed in full, no undesirable results will occur.

Manufacturer's airplane operations manual

The manufacturer's AOM Before start procedures called for the speed selector knob to be set to manual:

SPEED Knob..... MAN

Subsequently, *the* Shortly before startup *procedures* (*Figure 5*), *called for the speed* selector knob to be set at pilot discretion, with FMS recommended for Load 27 aircraft (including VH-UYI).

Figure 5: Shortly before startup procedures

Source: Embraer E190 airplane operations manual - normal procedures

#### Manufacturer's standard operating procedures manual (SOPM)

Unlike the AOM, the SOPM did not have a requirement to set the speed selector knob to manual in the *Before start* procedures. The first reference to speed selector knob was in the *Shortly before start* procedures (Figure 6), where the left seat pilot (LSP) was required to set it at pilot's discretion (with FMS speed recommended).

#### Figure 6: Shortly before start procedures

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Source: Embraer E190 standard operating procedures manual - normal procedures

#### The manufacturer advised that:

There is no need to set the speed to manual in the pre-flight, because once the necessary data is filled in the FMS (via MCDU), the correct speed target will be automatically set, provided that the selector is in FMS SPEEDS.

The step of bringing it [speed] to manual, mentioned in the AOM, is not included in our SOP, and is not taught in our [original equipment manufacturer] OEM training, as the SOP procedures are followed instead.

#### **Operator's standard operating procedures manual (SOPM)**

The operator advised that:

As is industry practice, Alliance Airlines adapted the manufactures E190 manual suite, including the E190 AOM and SOPM to develop SOPs that are suitable for our operation. Like other airlines, Alliance Airlines continuously monitors manufacturers recommendations and conducts ongoing reviews of our SOPs to ensure they are fit for purpose, compliant with regulations and follow industry best practice.

## The operator split the Before start procedures between Pre-flight and Before start procedures

#### Pre-flight procedures

Due to the alignment with the manufacturer's AOM, the operator's *Pre-flight* procedures required the LSP to set the speed selector knob to manual mode.

The operator understood this step was required to clear any previously set FMS speeds. However, the avionics manufacturer advised that:

From the FMS side (Load 27), there is not a mandatory requirement to set it [speed knob] to manual and it does not have logic to reset the previous autospeed target by setting the speed selector to manual. Rather, the previous flight information is cleared 2 minutes after landing.

Although not documented in their SOPM, the operator advised that it was customary for the right seat pilot (RSP) to switch the speed selector knob to manual during a *Shutdown* flow, which was intended as an additional protection to ensure that the speed selector knob was selected to manual.

#### Before start procedures

As part of the *Before start* flow, the operator's procedures required the LSP to set the speed selector knob to either manual or FMS, and for aircraft running load 27, FMS mode was the recommended mode. This was not required to be stated out loud, nor challenged by the right seat pilot.

The *Before start* flow was termed 'TOGA TARA SPEED' as follows:

The LSP should perform the following actions

- Press the TO/GA [take-off/go-around] button to arm the Flight Director for take-off mode.
- Select TA/RA on the transponder.
- At the pilot's discretion set the SPEED Knob to FMS or MANUAL. If MANUAL, set VFS on the speed window for Flap 1–3 take-off or 175kts for Flap 4 take-off.
- If required, select NAV for a LNAV [lateral navigation mode] departure.

The crew then performed the *Before start* procedures, which again called for the speed selector knob to be set, with FMS mode recommended.

The engines were then started, and the relevant checklists completed.

The operator's procedures subsequently included:

As late as practical approaching the take-off point, the PF for the sector should complete a take-off brief review in accordance with Alliance Airlines [Operations Policy and Procedures Manual] OPPM. This should also include items such as flap setting, runway and intersection, RNP status, assigned altitude setting as applicable and changed weather conditions.

However, the OPPM referred to did not include any information regarding speed settings.

The manufacturer stated that:

while the Embraer [standard operating procedures] SOP did not explicitly mention speeds, it was expected that operators' SOPs cover speeds and cross-check the parameters, which are: V1, VR, V2, VFS values and bugs on the speed tape and V2 magenta or VFS blue on the speed target. In this way, the take-off briefing is a second opportunity to verify the correct value set.

#### Take-off procedures

The operator's Take-off procedures stated:

FMA modes are not called until 400 ft to allow the PM to call any abnormal conditions as well as to reduce distraction during the take-off roll.

The manufacturer advised that as the take-off is a critical phase of flight:

Embraer's SOPs recommend that selections and other heads-down tasks be avoided during this phase. The PF is flying the aircraft even while on the ground, and should be concentrating on maintaining directional control, cross-checking the instruments and alerting for any abnormal conditions. While the PM should be monitoring flight parameters (speed), engine parameters, the engine indicating and crew alerting system (EICAS) and monitoring the actions of the PF. Furthermore, the pilot in command is also monitoring for any abnormalities to make the Go/No-Go decision until  $V_1$  is reached.

#### Speed mode training

The operator advised that, although it was not documented in their training manual:

Thorough simulator type rating training is conducted to consolidate understanding...

the general practice of confirming a selection using the PFD/ND [navigation display], rather than the position of a physical switch/lever, is best practice and a key principle of operating advanced aircraft. This philosophy is integrated into the Alliance E190 Type Rating program, with a strong emphasis on correct technique starting during the ground school phase.

during line operations (and training), the before start procedures (scans), cover the requirement for confirmation that either cyan or magenta, are as anticipated, and that the calculated speeds are accurate.

The captain reported that manual speed would have been displayed in cyan, which should have stood out during the scans. They advised they had not used manual speed mode for take-off other than in the simulator during type rating training.

The FO also reported not having used manual mode previously and had not specifically been told to check for FMS/manual speed displaying in cyan or magenta in the speed window.

The manufacturer did not provide a specific training syllabus, rather expected the aircraft operator to develop the training manual. Therefore, type rating training for the aircraft was operator-specific.

#### Review of other E190 operator's procedures

The ATSB conducted a review of another E190 operator's procedures and found that they did not have a requirement for the speed mode to be set to manual during pre-flight, before start procedures or shut down procedures. That is, the speed mode remained in FMS speed throughout all phases of flight.

In addition, the operator had introduced into their SOPM, a verbal check of speed settings (FMS or Manual) as part of their FMS performance review prior to the flight.

### Flight crew roles

The manufacturer established areas in the cockpit that were placed under the responsibility of a specific flight crewmember. Ground operations are divided between the left seat pilot (LSP) and the right seat pilot (RSP) while in-flight operations are divided between pilot flying (PF) and pilot monitoring (PM).

Regarding roles and responsibilities, the operator's manual stated that:

The PF is responsible for controlling the vertical flight path and horizontal flight path and for energy management by either:

- supervising the auto pilot vertical and lateral modes through awareness of modes being armed or engaged, mode changes and of selected mode targets; or
- hand flying the aircraft, with or without flight director guidance.

The PNF [pilot not flying - same concept as PM] is responsible for:

- systems related monitoring
- monitoring tasks
- performing the actions requested by the PF.

The manufacturer manuals stated that when the aircraft does not perform as expected, the autopilot must be disconnected and manual flight promptly established. The manufacturer further advised it is 'primary airmanship to monitor airspeed during every phase of flight, especially during take-off and initial climb'.

#### Pre-departure delays

Prior to departure, there were multiple irregularities involving ground handling, dispatch and loading sheets, passenger boarding and catering that required the captain's attention. These included:

- final loading sheet with a 2-tonne discrepancy from initial loading sheet
- flight plan issued for Extended-range Twin-engine Operational Performance Standards (ETOPS) when not an ETOPS flight
- final paperwork approximately 50 pages instead of 3–4 pages of relevant information
- HF radio failure requiring extra fuel to hold under 24,500 ft until ATC (Brisbane Centre) could be contacted
- requirement to leave the bay due to incoming company aircraft.

Resolution of these issues resulted in the aircraft pushing back 30 minutes later than scheduled and the captain reportedly feeling mentally drained by the time they entered the cockpit. Additional delays due to other traffic, a closed taxiway and a displaced runway threshold resulted in the aircraft departing a further 30 minutes after pushback.

## **Recorded data**

#### Quick access recorder data

Flight data from the aircraft's quick access recorder (QAR) for the incident flight and the previous flight was analysed by the ATSB and the aircraft manufacturer.

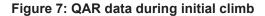
The data showed that the speed selector knob had been selected to manual after touchdown on the previous flight.

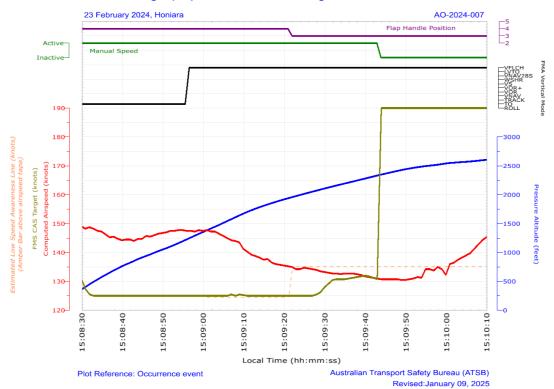
QAR data confirmed that TOGA power was set and LNAV was armed, which were both items on the *Before-start* 'TOGA TARA SPEED' flow, indicating that part of the captain's flow was conducted. TA/RA, another required item on the flow, was not a recorded parameter.

QAR data also confirmed that the captain was using the push to talk button as the aircraft's speed decreased.

Stall speed, the low speed awareness (LSA) indicator and the pitch limit indicators (PLI's) were not recorded by the QAR, however, the manufacturer provided the ATSB with calculations based off the QAR data.

They advised that prior to the flap lever retraction from 4 to 3, the top of the amber band on the LSA was 124.5 kt. When the slats retracted, 20 kts prior to the target speed (F-bug), the upper value of the amber LSA indicator<sup>15</sup> increased to 135.1 kt.





Flight preparation event involving ERJ 190, VH-UYI

Source: ATSB

The data showed that once VFLCH was engaged, the airspeed (red line) reduced towards the FMS target speed (green line) at 125 kt. When the flap lever was retracted (purple line), the low speed awareness indicator increased to approximately 135.1 kt (dotted orange line), which was above the current airspeed of 134 kt. The PLIs would have been displayed on the PFD at this stage. The target speed then increased when the speed mode was selected to FMS.

<sup>&</sup>lt;sup>15</sup> Amber band is not a recorded parameter on the QAR. Calculations of amber band values were made by the manufacturer based on the weight and configuration of the aircraft and was estimated to be 1.08 x red band. The calculated value does not consider the aircrafts pitch attitude, which may have induced an even higher LSA value.

## Similar occurrences

As part of the operator's internal safety investigation into this incident, a review of QAR data was conducted on flights operated in manual speed. From January 2022–July 2024, 254 flights were identified where manual speed setting was used. In 112 of those (including this incident), the flight crew had manual speed selected with no associated target speed set (80 kt).

In 76 of these 112 events, the QAR data showed that flight crew adjusted the speed mode selector to FMS during the take-off run and departed in FMS mode.

The operator advised that a review of the last 50 events where speed had not been set correctly, 38 individual captains were involved, operating from a range of different bases throughout the operator's network.

## Safety analysis

## Introduction

During the pre-flight checks, undetected by either flight crew member, the captain unintentionally omitted to select the speed selector knob to flight management system (FMS), and the aircraft departed in manual mode without a target speed set. After take-off, with the airspeed at about 144 kt, vertical flight level change (VFLCH) mode engaged in the FMS, resulting in the flight director targeting the airspeed displayed on the primary flight display, of 125 kt. The aircraft then decelerated while in a banked turn with flap extended. The captain responded by retracting one stage of flap, resulting in a low-speed state. The flight crew then identified and corrected the speed mode selection. The stick shaker did not activate.

This analysis will discuss the flight crew's actions in setting and monitoring modes and speeds, and flap retraction. The contribution of training and differences between the manufacturer's and operator's documentation will also be examined. Finally, other similar occurrences by Alliance Airlines flight crews and their responses will be examined.

## **Speed mode selection**

Recorded flight data showed that the speed selector knob had been set to manual, as per the operator's procedure for the copilot's flow at shutdown, following the previous flight and the *Pre-flight* procedures. It also showed the selector was not switched to FMS mode, as per the captain's intention in the *Before start* procedures. Neither flight crewmember detected the speed selector knob in manual or that the speed colour on the primary flight display (PFD) was cyan (compared to the expected magenta) in the before start scans or during the take-off brief review.

After the aircraft rotated, the controller logic automatically increased the target speed to V<sub>1</sub>, which was 125 kt. However, at that time, as the aircraft was in take-off (TO) mode, the target speed was not affected, as the pilot flying was following flight director TO mode pitch guidance, and the system was targeting the desired V<sub>2</sub> plus 10 kt (about 144 kt) for the take-off, and climb was maintained as expected.

Passing 1,200 ft, vertical flight level change (VFLCH) mode engaged. At this time, the flight director (FD) began to target the selected airspeed (125 kt) by increasing the pitch of the aircraft, and the airspeed gradually began to decrease.

#### **Contributing factor**

During the *Before start* procedure, the captain unintentionally left the speed selector knob in manual mode instead of flight management system mode, with no manual speed set. The manual speed mode selection was not detected by either flight crewmember, resulting in the aircraft decelerating after vertical flight level change mode was engaged.

## Not monitoring speed

During the initial climb in non-controlled airspace, the captain was making the required departure call, and monitoring traffic and weather.

As the aircraft entered a 25° bank turn to comply with the standard instrument departure (SID), the airspeed further decreased. The speed reduction and increased pitch was not detected by the PF, which may have been due to anticipating a slower climb in flap 4 configuration and a banked turn.

#### **Contributing factor**

While the captain was monitoring traffic, weather and making a radio broadcast, the first officer was not effectively monitoring the airspeed and, as a result, did not initially detect the aircraft decelerating.

#### **Flap retraction**

Although the aircraft was slower and pitched higher than usual at that time, it was operating at a safe speed. Manufacturer calculations showed that the top of the LSA amber band was at approximately 125 kt during this time and the airspeed was decelerating through 134 kt.

However, when the PM detected that the aircraft was not accelerating, they retracted flap from 4 to 3 (slat retraction) to reduce drag. The manufacturer's calculations showed that this resulted in the upper value of the amber range on the LSA indicator increasing to about 135 kt. When slats were retracted, the airspeed was around 134 kt, therefore within the amber band, before further reducing to 131 kt. During that time, the pitch limit indicators (PLI's) would have activated and been displayed on the primary flight display.

The manufacturer required that if the aircraft was not performing as expected, the flight crew were required to disconnect the autopilot and manually fly the aircraft.

#### Contributing factor

Having assessed that the low airspeed was due to excessive drag, the captain retracted one stage of flap while below the minimum flap target speed, resulting in the aircraft entering a low-speed state.

### Manufacturer's airplane operations manual

The manufacturer's airplane operations manual (AOM) was inconsistent with their standard operating procedures manual (SOPM). Specifically, it required the speed selector knob to initially be set to 'manual' in the *Before start procedures*, which was not an SOPM requirement.

While the use of manual speed was valid, it was unnecessary for the AOM to require initial setting of manual speed in the *Before start procedures*, as the selection of speed mode was later made in the *Shortly before start procedures*. It also increased the risk of flight crews not switching the speed selector knob back to the commonly-used FMS speed prior to departure.

#### Contributing factor

Embraer's airplane operations manual was inconsistent with its standard operating procedures manual in relation to speed mode selection. This increased the risk of flight crews departing with the manual speed mode unintentionally selected. (Safety issue)

### **Operator's procedures**

While the manufacturer's AOM was inconsistent with their SOPM, the operator advised that it had reviewed both documents when developing their own SOPM.

Despite manual speed mode rarely being used, the operator included a requirement for it to be initially set to manual, and then selected to FMS prior to take-off, in line with the AOM. The

inclusion of this requirement in its SOPM may have also been influenced by an incorrect belief that it was required to clear previous speeds entered in the flight management system (FMS). In that context, while well intentioned, it increased the risk of the aircraft departing with the incorrect speed mode selected.

In addition, the operator also included an undocumented right seat pilot flow at shut down to switch the speed selector knob to manual. This step was not in accordance with the aircraft manufacturer's AOM or SOPM and similarly increased the risk of the incorrect speed being selected for take-off.

#### Contributing factor

Consistent with Embraer's airplane operations manual, the Alliance Airline's pre-flight procedure required flight crew to unnecessarily initially set the speed knob to 'manual'. That increased the risk of the aircraft departing with the incorrect speed mode selected. (Safety issue)

#### Other factor that increased risk

Alliance Airlines' right seat pilot shutdown flow was undocumented and not in accordance with the manufacturer's guidance.

## Training

While the operator stated that the training and line checks ensured that crews were checking that the speeds were displayed in cyan or magenta as expected, these requirements were not documented in the training manual. Additionally, the first officer (FO) reported never having been told to specifically look at the colour (magenta/cyan) of the speed display as part of their scans.

The captain did not ensure the target speed was depicted in the expected colour. They had only conducted a take-off with the speed selector knob in manual mode once, as part of their initial training in the simulator.

Unlike standard operating procedures, type rating training was not stipulated by the manufacturer, instead was developed by each aircraft operator. The manufacturer was unaware of any other operator having had similar events. Given there were 112 occurrences where the operator's flight crew had not correctly set the speed selector knob, nor detected the incorrect speed selector knob selection and the speed colour in cyan in the display prior to the take-off run, it is likely that the operator's training and line checks were not adequate in ensuring flight crew were completing their scans as per the manufacturer's and operator's requirements.

#### Contributing factor

Likely due to a training deficiency, Alliance Airlines flight crews' conduct of the *Before start* procedures and *Pre-take-off brief* review were not being performed effectively to ensure the speed selector knob was correctly set and checked, which increased the risk of a low-speed event after take-off. (Safety issue)

## Similar incidents

A review of past occurrences identified 112 incidents (including this incident) in the preceding 30 months where flight crews had unintentionally not set the speed selector knob to FMS. In 76 of these events it was identified that the flight crew had adjusted the speed selector knob during the take-off run, a critical stage of flight. The manufacturer's SOPM recommended that mode selections and other heads-down tasks be avoided during critical phases of flight. To mitigate that risk, the manufacturer's and operator's SOPM required that correction to the speed mode selection should be made when passing 400 ft on climb.

#### Other factor that increased risk

Alliance Airlines flight crews were regularly changing the speed selector knob setting during the take-off run. This was contrary to Embraer's guidance, and Alliance Airlines' own standard operating procedures manual. This increased the risk of distraction during a critical phase of flight. (Safety issue)

# **Findings**

ATSB investigation report findings focus on safety factors (that is, events and conditions that increase risk). Safety factors include 'contributing factors' and 'other factors that increased risk' (that is, factors that did not meet the definition of a contributing factor for this occurrence but were still considered important to include in the report for the purpose of increasing awareness and enhancing safety). In addition 'other findings' may be included to provide important information about topics other than safety factors.

**Safety issues are highlighted in bold to emphasise their importance.** A safety issue is a safety factor that (a) can reasonably be regarded as having the potential to adversely affect the safety of future operations, and (b) is a characteristic of an organisation or a system, rather than a characteristic of a specific individual, or characteristic of an operating environment at a specific point in time.

These findings should not be read as apportioning blame or liability to any particular organisation or individual.

From the evidence available, the following findings are made with respect to the incorrect configuration involving Embraer E190, VH-UYI at Honiara Airport, Solomon Islands on 23 February 2024:

## **Contributing factors**

- During the *Before start* procedure, the captain unintentionally left the speed selector knob in manual mode instead of flight management system mode, with no manual speed set. The manual speed mode selection was not detected by either flight crewmember, resulting in the aircraft decelerating after vertical flight level change mode was engaged.
- While the captain was monitoring traffic, weather and making a radio broadcast, the first officer was not effectively monitoring the airspeed and, as a result, did not initially detect the aircraft decelerating.
- Having assessed that the low airspeed was due to excessive drag, the captain retracted one stage of flap while below the minimum flap target speed, resulting in the aircraft entering a low-speed state.
- Embraer's airplane operations manual was inconsistent with its standard operating procedures manual in relation to speed mode selection. This increased the risk of flight crews departing with the manual speed mode unintentionally selected. (Safety issue)
- Consistent with Embraer's airplane operations manual, the Alliance Airline's pre-flight procedure required flight crew to unnecessarily initially set the speed knob to 'manual'. This increased the risk of the aircraft departing with the incorrect speed mode selected. (Safety issue)
- Likely due to a training deficiency, Alliance Airlines flight crews' conduct of the *Before start* procedures and *Pre-take-off brief* review were not being performed effectively to ensure the speed selector knob was correctly set and checked, which increased the risk of a low-speed event after take-off. (Safety issue)

## Other factors that increased risk

- Alliance Airlines' right seat pilot shutdown flow was undocumented and not in accordance with the manufacturer's guidance.
- Alliance Airlines flight crews were regularly changing the speed selector knob setting during the take-off run. This was contrary to Embraer's guidance, and Alliance Airline's own standard operating procedures manual. This increased the risk of distraction during a critical phase of flight. (Safety issue)

## Safety issues and actions

Central to the ATSB's investigation of transport safety matters is the early identification of safety issues. The ATSB expects relevant organisations will address all safety issues an investigation identifies.

Depending on the level of risk of a safety issue, the extent of corrective action taken by the relevant organisation(s), or the desirability of directing a broad safety message to the aviation industry, the ATSB may issue a formal safety recommendation or safety advisory notice as part of the final report.

All of the directly involved parties were provided with a draft report and invited to provide submissions. As part of that process, each organisation was asked to communicate what safety actions, if any, they had carried out or were planning to carry out in relation to each safety issue relevant to their organisation.

The initial public version of these safety issues and actions are provided separately on the ATSB website, to facilitate monitoring by interested parties. Where relevant, the safety issues and actions will be updated on the ATSB website as further information about safety action comes to hand.

## Manufacturer's manual inconsistencies

## Safety issue description

Embraer's airplane operations manual was inconsistent with its standard operating procedures manual in relation to speed mode selection. This increased the risk of flight crews departing with the manual speed mode unintentionally selected.

Issue number:	AO-2024-007-SI-06
Issue owner:	Embraer S.A.
Transport function:	Aviation: Air transport
Current issue status:	Open – pending safety action
Issue status justification:	Embraer advised that it will harmonise the contents of the airplane operations manual and its standard operating procedures manual in the first half of 2025. The ATSB welcomes this proposed safety action that will likely address the safety issue. The safety issue will continue to be monitored pending completion of the safety action.

#### Response by Embraer

Embraer advised that it proposes to align the contents of the airplane operations manual and its standard operating procedures manual in the first half of 2025. This will likely involve removal of the reference to the initial selection of manual mode in the *Before start procedure*.

## **Operator's standard operating procedures**

### Safety issue description

Consistent with Embraer's airplane operations manual, the Alliance Airline's pre-flight procedure required flight crew to unnecessarily initially set the speed knob to 'manual'. This increased the risk of the aircraft departing with the incorrect speed mode selected.

Issue number:	AO-2024-007-SI-05
Issue owner:	Alliance Airlines
Transport function:	Aviation: Air transport
Current issue status:	Closed - adequately addressed
Issue status justification:	Alliance Airlines has amended its E190 SOPMs to remove any reference to setting manual speed during pre-flight procedures. Additionally, any reference to the practice of the right-seat pilot setting manual speed and 80 knots during the after-shutdown flow will be discontinued, with recurrent training and check events to reinforce compliance with correct procedure. The ATSB is satisfied that these actions adequately address the safety issue.

#### Response by Alliance Airlines

To mitigate unintentionally departing in manual speeds, Alliance E190 SOPM's Pre-flight procedures have been amended so the left seat pilot selects FMS mode instead of manual mode. That is, FMS speed mode will be the default for every departure.

Additionally, and although not a documented procedure, any historical reference to the practice of the right-seat pilot setting manual speed and 80 knots during the after-shutdown flow will be discontinued. Recurrent training and check events will reinforce compliance with correct procedure.

# Multiple occurrences of the speed selector knob not being set correctly and flight crews not detecting the incorrect setting

### Safety issue description

Likely due to a training deficiency, Alliance Airlines flight crews' conduct of the *Before start* procedures and *Pre-take-off brief* review were not being performed effectively to ensure the speed selector knob was correctly set and checked, which increased the risk of a low-speed event after take-off.

Issue number:	AO-2024-007-SI-04
Issue owner:	Alliance Airlines
Transport function:	Aviation: Air transport
Current issue status:	Closed – adequately addressed
Issue status justification:	Alliance Airlines is enhancing training and procedural guidance to reinforce the correct setting and verification of the speed selector knob.
	Flight crews will also receive targeted refresher training through a dedicated simulator training module, emphasising correct procedural discipline for conducting pre-take-off reviews.
	The ATSB is satisfied that these actions adequately address the safety issue.

#### Response by Alliance Airlines

Alliance Airlines is enhancing training and procedural guidance to reinforce the correct setting and verification of the speed mode selector knob. Flight crews will receive targeted refresher training

through a dedicated simulator training module, emphasising correct procedural discipline for conducting pre-take-off reviews. Additionally, speed mode confirmation has been included in Alliance E190 SOPM in the *Before take-off* procedures (*take-off brief review*).

# Multiple occurrences of speed selector knob being reset during a critical phase of flight

#### Safety issue description

Alliance Airlines flight crews were regularly changing the speed selector knob setting during the take-off run. This was contrary to Embraer's guidance, and Alliance Airline's own standard operating procedures manual. This increased the risk of distraction during a critical phase of flight.

Issue number:	AO-2024-007-SI-03
Issue owner:	Alliance Airlines
Transport function:	Aviation: Air transport
Current issue status:	Closed – adequately addressed
Issue status justification:	Flight crews will receive targeted instruction emphasising that no adjustments to the speed selector knob are to be made during the take-off roll, with compliance monitored through analysis of flight data and assessed during recurrent check and training.
	The ATSB is satisfied that these actions adequately address the safety issue.

#### Response by Alliance Airlines

Alliance Airlines advised that flight crews will receive targeted instruction emphasising that no adjustments to the speed selector knob are to be made during the take-off roll. This will be reinforced during initial, recurrent and line check assessments. Compliance with this policy will be monitored through the collection and analysis of flight data and will be assessed during recurrent simulator training and annual line proficiency checks.

## Safety action not associated with an identified safety issue

### Additional safety action by Alliance Airlines

In addition to the safety action taken to address the identified safety issues, Alliance Airlines:

- Issued an article to flight crew highlighting that at the completion of the before start duties, the left seat pilot should apply the technique of selecting 'TOGA, TARA, SPEED', followed by confirmation of the relevant modes and settings on the primary flight display, prior to calling for the completion of the *Before start* checklist.
- Advised that a dedicated training module will be incorporated into recurrent simulator cyclic training exercises commencing 1 January 2025. This module will include a review of this occurrence, its root cause, and a reinforced focus on correct procedures and techniques to prevent reoccurrences.
- Advised that during recurrent line check events, there will be an added emphasis on reviewing and ensuring adherence to the correct procedures and techniques.

## **General details**

## Occurrence details

Date and time:	24 February 2024 – 1509 local time	
Occurrence class:	Incident	
Occurrence categories:	Incorrect configuration	
Location:	near Honiara International Airport	
	Latitude: 9.3807° S	Longitude: 160.0899° E

## **Aircraft details**

Manufacturer and model:	Embraer ERJ190-100 IGW			
Registration:	VH-UYI			
Operator:	Alliance Airlines	Alliance Airlines		
Serial number:	19000053			
Type of operation:	Part 121 Australian air transport operations – larger aeroplanes			
Activity:	Commercial air transport			
Departure:	Honiara International Airport, Solomon Islands			
Destination:	Brisbane Airport, Queensland			
Persons on board:	Crew – 4	Passengers – 66		
Injuries:	Crew – none	Passengers – none		
Aircraft damage:	Nil			

## Glossary

AOA	Angle of attack
AOM	Airplane/Aircraft operations manual
ETOPS	Extended-range twin-engine operational performance standards
FD	Flight director
FMS	Flight management system
GP	Guidance panel
HF	High frequency
LNAV	Lateral navigation mode
LSA	Low-speed awareness
LSP	Left seat pilot (captain)
MCDU	Multifunction Control Display Unit
OEM	Original equipment manufacturer
PF	Pilot flying
PFD	Primary flight display
PLI	Pitch limit indicator
PM	Pilot monitoring
QAR	Quick access recorder
RSP	Right seat pilot (co-pilot)
SID	Standard Instrument Departure
SOPM	Standard operating procedures manual
SWPS	Stall warning protection system
TA/RA	Traffic advisory/Resolution advisory
ТО	Take-off
VFLCH	Vertical flight level change
TOGA	Take-off / go-around
V <sub>1</sub>	Decision speed
VR	Rotation speed
V <sub>2</sub>	Take-off safety speed
VFS	Final segment speed

## **Sources and submissions**

## Sources of information

The sources of information during the investigation included:

- flight crew of the incident flight
- Alliance Airlines
- recorded data from the quick access recorder
- Embraer
- Honeywell

## References

- Alliance Airlines, 'E190 standard operating procedures manual', Issue 1.2, August 2023.
- Embraer S.A., '170/175/190/195 Standard Operating Procedures Manual', Revision 29, June 2024.
- Embraer S.A., *'Embraer E190 Airplane Operations Manual, Volume 1*, AOM-1502-047, November 27 2020, Revision 5 January 31, 2024
- Honeywell, *Primus Epic pilot's guide integrated avionics system for E190 Load 27*, October 2023.
- Regional Aviation Safety Group-Pan America 'Mode Awareness and Energy State Management Aspects of Flight Deck Automation', November 2022

## Submissions

Under section 26 of the *Transport Safety Investigation Act 2003*, the ATSB may provide a draft report, on a confidential basis, to any person whom the ATSB considers appropriate. That section allows a person receiving a draft report to make submissions to the ATSB about the draft report.

A draft of this report was provided to the following directly involved parties:

- flight crew of the incident flight
- Alliance Airlines
- Civil Aviation Safety Authority
- Honeywell
- Embraer
- Brazilian Aeronautical Accidents Investigation and Prevention Center
- United States National Transportation Safety Board

Submissions were received from:

- the first officer of the incident flight
- Alliance Airlines
- Embraer

The submissions were reviewed and, where considered appropriate, the text of the report was amended accordingly.

## Australian Transport Safety Bureau

## About the ATSB

The ATSB is an independent Commonwealth Government statutory agency. It is governed by a Commission and is entirely separate from transport regulators, policy makers and service providers.

The ATSB's purpose is to improve the safety of, and public confidence in, aviation, rail and marine transport through:

- independent investigation of transport accidents and other safety occurrences
- safety data recording, analysis and research
- fostering safety awareness, knowledge and action.

The ATSB is responsible for investigating accidents and other transport safety matters involving civil aviation, marine and rail operations in Australia, as well as participating in overseas investigations involving Australian-registered aircraft and ships. It prioritises investigations that have the potential to deliver the greatest public benefit through improvements to transport safety.

The ATSB performs its functions in accordance with the provisions of the *Transport Safety Investigation Act 2003* and Regulations and, where applicable, international agreements.

#### Purpose of safety investigations

The objective of a safety investigation is to enhance transport safety. This is done through:

- identifying safety issues and facilitating safety action to address those issues
- providing information about occurrences and their associated safety factors to facilitate learning within the transport industry.

It is not a function of the ATSB to apportion blame or provide a means for determining liability. At the same time, an investigation report must include factual material of sufficient weight to support the analysis and findings. At all times the ATSB endeavours to balance the use of material that could imply adverse comment with the need to properly explain what happened, and why, in a fair and unbiased manner. The ATSB does not investigate for the purpose of taking administrative, regulatory or criminal action.

### **Terminology**

An explanation of terminology used in ATSB investigation reports is available on the ATSB website. This includes terms such as occurrence, contributing factor, other factor that increased risk, and safety issue.