What is not a reportable safety concern?

To avoid doubt, the following matters are not reportable safety concerns and are not guaranteed confidentiality:

» matters relating to a serious and imminent threat to a person’s health or life
» industrial relations matters
» conduct that constitutes a criminal offence
» terrorist acts. If you wish to provide information about terrorist activity you should call the National Security Hotline on 1800 123 400.

Matters which must be reported under a mandatory reporting scheme (Category A occurrences) should not be reported under REPCON. This will not discharge your reporting obligations under a mandatory reporting scheme.

If you believe it would be necessary to act on information about an individual referred to in your report then you should consider reporting this directly to the National Rail Safety Regulator or the operator, REPCON can assist you with this.

Reporting

REPCON reports can be submitted by:

Online REPCON form: www.atsb.gov.au/voluntary

Mail:
Reply Paid 600
PO Box 600, Civic Square, ACT 2608

Facsimile: (02) 6274 6461

Telephone: 1800 020 505

Email: repcon@atsb.gov.au

Submission of information known by the reporter to be false or misleading is a serious offence under section 137.1 of the Criminal Code. Aiding, abetting, counselling, procuring or urging the submission of false or misleading information is also a serious offence.
What may be reported with REPCON?

Any matter may be reported if it affects or is likely to affect the safety of rail transport.

For example:

- any safety concern that adversely affects the safety of railway operations
- a procedure, practice or condition that a reasonable person would consider endangers, or, if not corrected, would endanger, the safety of railway operations

such as:

- poor training or behaviour that is not consistent with the rail transport operator’s safety management system
- insufficient qualifications or experience of employees of a rail transport operator
- scheduling or rostering that contributes to an unacceptably high risk of fatigue of employees of a rail transport operator

How are REPCON reports processed?

REPCON staff will assess each report to ensure it meets the requirements of a Reportable Safety Concern (RSC) for rail. The report will be de-identified to remove all personal details of the reporter and any individual named in the report. This will be passed to the reporter who must authorise the content before the REPCON can proceed further.

The de-identified text is then forwarded to the relevant organisation that is best placed to address the RSC. The organisational response will then be forwarded to the Regulator for further action as deemed necessary.